

**INTO THE FUTURE OF
SUSTAINABLE PROSPERITY & WELLBEING**

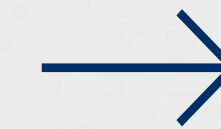
Sustainability playbook



What's inside?

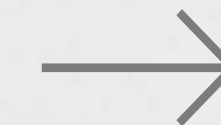
YAYASAN JCORP

Improving Quality of Life



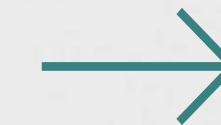
REAL ESTATE & INFRASTRUCTURE

Circular & Future-focused



AGRIBUSINESS

Sustainable Agriculture by Design



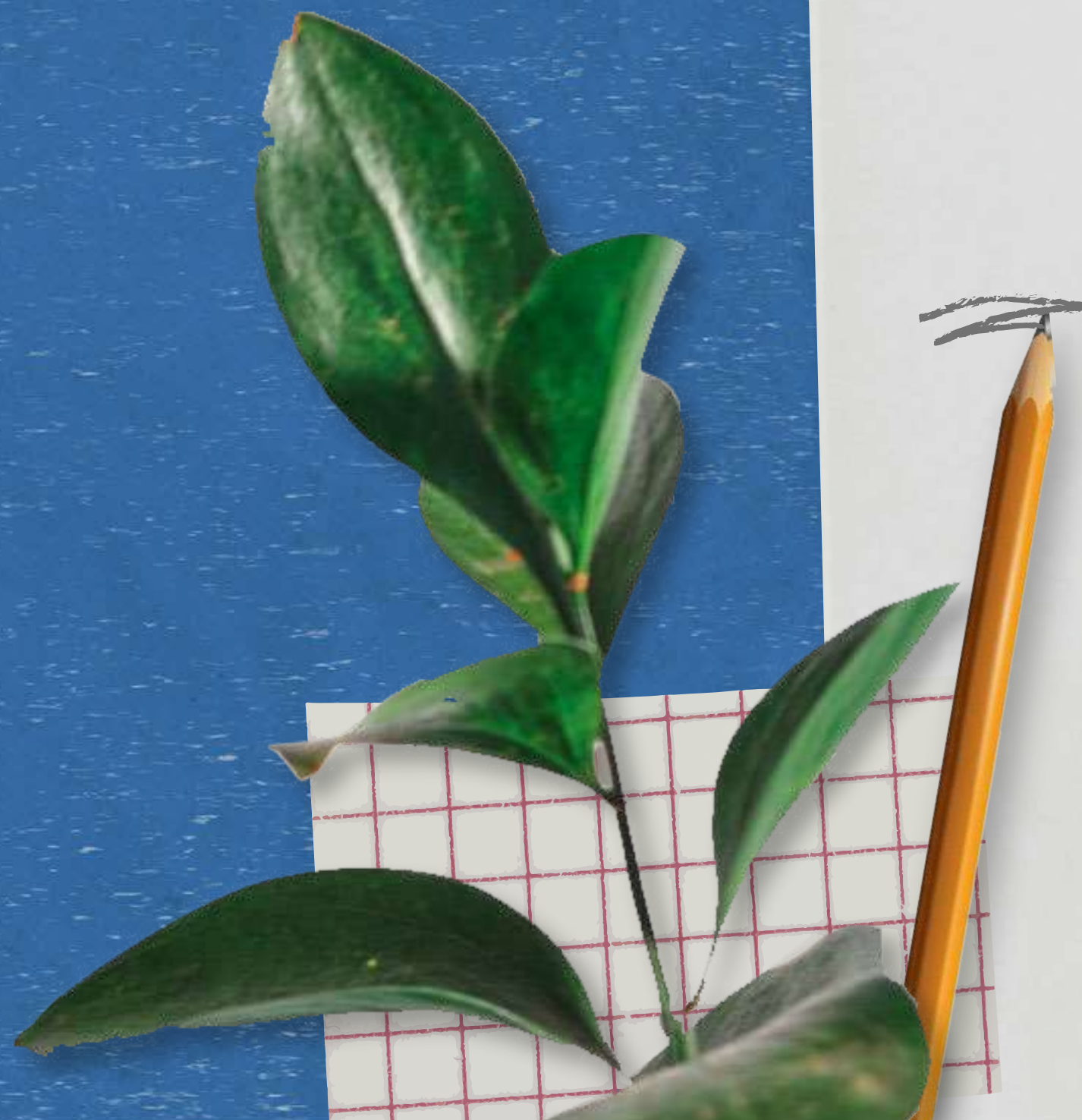
WELLNESS & HEALTHCARE

Lifelong Care, Lifelong Impact



FOOD & RESTAURANT

Serving for A Greener Future



YAYASAN JCORP

REAL ESTATE & INFRASTRUCTURE

AGRIBUSINESS

WELLNESS & HEALTHCARE

FOOD & RESTAURANT



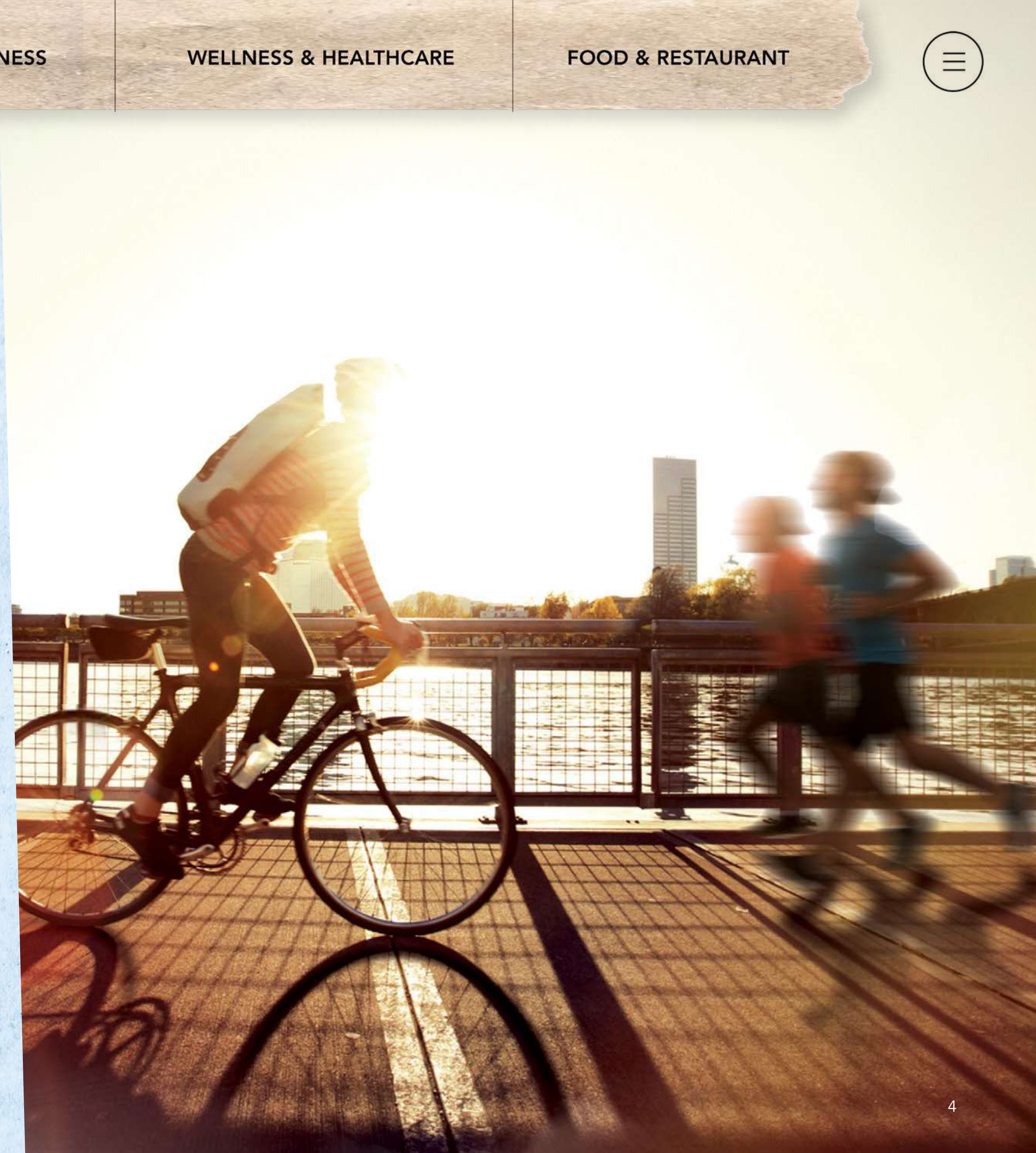
YAYASAN JCORP

Memperkasa Kualiti Hidup
Improving Quality of Life



We are responsible in overseeing the corporate social responsibility (CSR) and community development of Johor Corporation and its Group of Companies, with a focus to make a positive impact nationally and globally.

Memperkasa Kualiti Hidup
Improving Quality of Life





Education

SUSTAINABLE SCHOOL PROGRAMME

To foster students' practical exposure to STEM-related industries and cultivate their interest in modern agriculture, especially among youths.

10 schools selected
300 students involved
5 greenhouses built

EDUCATION ASSISTANCE

Providing educational assistance to B40 students to cover part of their IPT expenses on a one-off basis.

From year 2017 - 2023

1,274 students benefited
RM661k total investments

ACCA SCHOLARSHIP

To support B40 families in funding their children's higher education and boost Bumiputera professional accountant representation in the workforce.

10 scholars awarded
RM600k (2022-2023) total investments

MPEI TUITION

To enhance both student performance in MPEI subjects (Economy, Accounting, Business) and teachers' income.

Participation	Targets
1,350 students	> 1,000 students achieved higher grades in trial exams
15 schools	
45 teachers	RM30k side income for school teachers

SISTEM LATIHAN DUAL NASIONAL (SLDN)

SLDN refers to training conducted in 2 learning settings:

- ✓ A real workplace (company) that comprises 70% to 80% of practical training (performance)
- ✓ A training center that comprises 20% to 30% of theoretical learning (knowledge)

25 apprentices since June 23
2 schools
6 KFC Outlets

1st in Malaysia for daily secondary school

ENGLISH COMPETITION – YAYASAN JCORP CHORAL SPEAKING CHALLENGE

To boost students' confidence in speaking English & foster their interest in learning it as a second language.

Participation	Targets
660 students	200 students via 2 competitions in the year 2023
22 schools	
66 teachers	

PROGRAMME IMPLEMENTATION STRUCTURE:

SLDN IN HOUSE



The training is fully conducted in the KFC outlet and premises

Block Release Approach

5 days / month at school
 ACADEMIC

The rest at KFC outlets
 SLDN PROGRAMME

2 years

Parties Involved



- Provide students
- Students' welfare and monitoring



- Quality Control
- Module



- Training Centre
- Module



As a System Integrator to coordinate and facilitate the programme.



Arts, Culture & Heritage

ART GALLERY

@ KPJ BANDAR DATO' ONN SPECIALIST HOSPITAL (KPJ BDO)

Increasing artists' income and visibility while promoting KPJ Bandar Dato' Onn Specialist Hospital

16

local artists participation

50%

of artists sold a minimum of 3 artworks

10%

local artists participation

5%

increase in artists' social media following

VISION UNVEILED ART EXHIBITION 2023 @KOMTAR JBCC

The UPSI Arts and Culture Center has invited Yayasan JCorp to collaborate on the 'Vision Unveiled' 2023 International Exhibition, emphasising art, culture, and heritage in both conventional and digital formats.

4,000

local & international visitors

14

local artists sold their artwork

RM9,500

total sales from the artwork sold

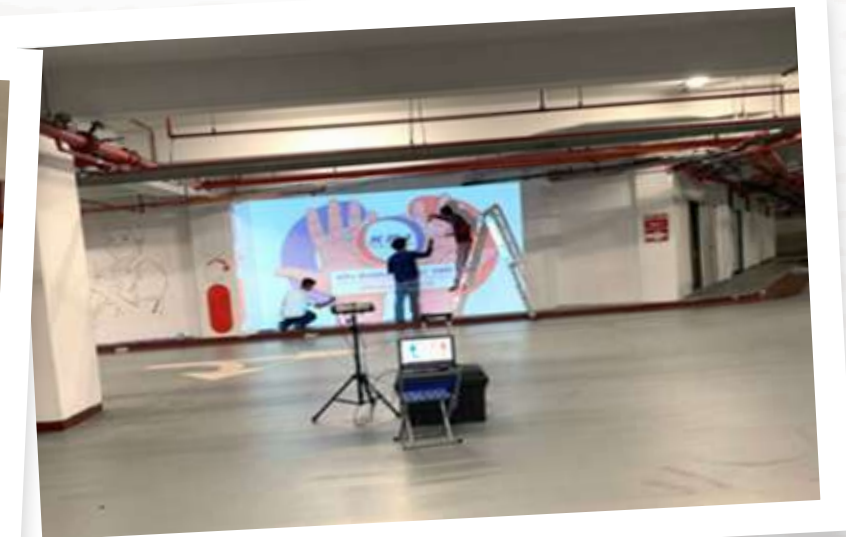
MURAL @ KPJ SPECIALIST HOSPITAL BANDAR DATO' ONN

Creating a new attraction at the hospital while promoting local artists

RM50k

contribution to mural artists

MURAL COMPLETED AT KPJ SPECIALIST HOSPITAL BANDAR DATO' ONN



ART EVENT ACTIVATION : YOK! ZAPIN@ B5 JOHOR STREET MARKET

In partnership with the Johor State Zapin Association (Pe-Zapin) and the National Department for Arts and Culture (JKKN), 'Zapin Yok!@ B5 Johor Street Market' was organised and held, promoting Johor's forgotten Zapin dances to the younger generation and celebrating the state's art, culture, and heritage highlights.

450

participants

2,500

visitors

RM10,000

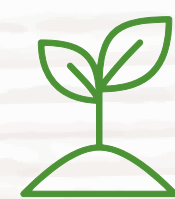
total sales made by the 20 arts vendors



Environment

MANGROVE TREES PLANTING PROGRAMME

3 SEPT 2023



>100

mangrove seedlings planted
at Tanjung Piai National Park
in Pontian.



99kg

of rubbish collected

Collaborations with

- ✓ UTM Campus Sustainability
- ✓ The Centre for Environmental Sustainability and Water Security (IPASA)

WORLD RIVERS DAY

24 SEPT 2023

Launched the River Trail Module

which will be carried out with the local community in **Kampung Sungai Melayu & Sungai Pendas**.

7 Modules were developed by UTM and UTHM

with researchers to ensure environmental care and sustainability can be practiced and impact the culture of innovation by the local community.

281.2kg
of garbage collected

Collaborations with

- ✓ Universiti Teknologi Malaysia
- ✓ Iskandar Puteri City Council

CORAL REHABILITATION ACTIVITIES AT AUR ISLAND, MERSING



Established a Coral Nursery

ensuring ethical care, breeding of specific species and environmental sustainability

50
coral nurseries set up



Community Wellbeing

JOHOR SKILLS DEVELOPMENT CENTRE (JSDC) – HOSTEL REFURBISHMENT

To enhance JSDC's image as a TVET Training Center in Johor

Raised

RM467k

for hostel
refurbishment

100%

increase in
hostel capacity

500

students
to benefit

FLOOD RELIEF MISSIONS

RM1.05mil

contributed to flood relief
missions since 2021

- ✓ Contributions include cash money, blankets, food vouchers and post-flood cleaning works in collaboration with Southern Volunteers.

TUNKU LAKSAMANA JOHOR CANCER FOUNDATION (TLJCF)

RM880k

contributed by JCorp & Investee Companies since 2016

- ✓ Improvement of cancer patients' well-being through light exercise and nature, aiding treatment side effects.
- ✓ Enhancement of emotional support for cancer patients, fostering hope and connection with others.
- ✓ Upgrading works of the Recreational Park of Tunku Laksamana Johor Complex at Hospital Permai

FREE MEALS PROGRAMME FOR UNIVERSITY STUDENTS

- ✓ Initiative to assist B40 students through the provision of free meals.
- ✓ These free meals will be distributed to 100 students per session over 14 weeks.
- ✓ The first project will be held at UTM Skudai.

CEREBRAL PALSY OF JOHOR

RM678k

in contributions made

- ✓ Provision of the latest technology to assist Cerebral Palsy children and young adults in daily life and work.
- ✓ Upgrading of facilities for a safe, comfortable environment for Cerebral Palsy children.
- ✓ Upgrading of the Agrotherapy Green House



PINKTOBER RUN 2023

TOTAL CONTRIBUTION RM200k
(2022 & 2023)

- ✓ Raised awareness and funds for breast cancer research and support.
- ✓ Promotion of a healthy lifestyle and regular screening for early breast cancer detection.
- ✓ Educating the community and encouraging early breast cancer detection



Yayasan JCorp's Programme Benefits



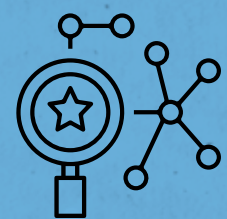
45,944

students, teachers,
parents, Ministry of
Education & Education
Department Officials



1,290

primary & secondary
schools in Johor



Sustainable Schools

- 10 Agriculture Schools involved
- Application of Science, Technology, Engineering & Mathematics (STEM) elements in the programme
- Strategic collaboration with Temasek Foundation and National Institute of Education through technological expertise



TVET & upskilling

Students: 184
Employer: 19 companies
Employment: 28 students



RM678k

- Education for Special Needs Children: Cerebral Palsy Johor
- Building a new Agro-therapy Green House



RM170k

- Contributed medical equipment & PPE to Johor State Health Department



RM880k

- Donated 50 laptops for students with cancer
- Laksamana Run Fund
- Upgrading of the recreation complex at Permai Hospital



RM1.05mil

- Flood Donation to JCorp Group of Employees
- Donation to Southern Volunteers for the Johor Relief Mission Fund



RM600k

- Food Bank for people affected by Covid-19
- Food boxes at local communities
- Food Bank terminals at commercial properties and PETRONAS stations



RM650k

- Covid-19 Tabung Prihatin UTM Fund
- Welfare contribution & student development

YAYASAN JCORP

REAL ESTATE & INFRASTRUCTURE

AGRIBUSINESS

WELLNESS & HEALTHCARE

FOOD & RESTAURANT



REAL ESTATE & INFRASTRUCTURE

Circular & Future-focused





Reimagining the Future of Real Estate

JLG is firmly anchored in its fundamental purpose encapsulated by its brand promise, "Build, Create, Thrive." This core ethos underlines our unwavering dedication to shaping a brighter future in the real estate and infrastructure sectors. We are dedicated to crafting new opportunities and enhancing value, all while striving for a more intelligent and sustainable tomorrow.

Our commitment to excellence, innovation, and sustainability is evident in everything we do at JLG. We're a force for positive change, working towards a smarter, more sustainable future through our four core businesses. Our dedication goes beyond business; we're here to serve communities and Enhance the Human Experience as we move towards becoming an exponential organization.



Real Estate Development

Unlocking the value of our industrial, commercial & residential developments through smart and sustainable ecosystems



Asset Lifecycle Management

Ensuring our assets deliver the peace of mind our communities desire



Real Estate Investment

Structuring and executing value-added impact investments through our diversified approach and capital deployment (Assets Under Management & Fund Under Management)



Infrastructure & Utilities

Venturing into digital and mobility infrastructures, green and renewable energy to power our high-tech industrial developments



JLG Sustainability Agenda

17 FOCUS AREAS

between 2023 - 2030

Reinforcing our Governance Foundations

We uphold high ethical standards amongst our employees to prevent corruption as well as promote transparency in all aspects of business

- 01 Robust Governance, Transparency & Risk Management
- 02 Business Ethics & Integrity
- 03 Data Protection & Cybersecurity
- 04 Responsible Procurement



Enhancing Our Human Capital & Enriching Communities

We respect human rights and social inclusion and provide a safe and healthy working environment whilst investing to uplift the socio-economic status of communities

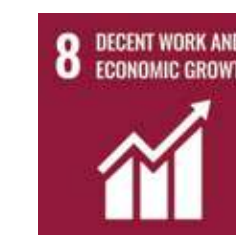
- 05 Fair Labour Practises
- 06 Health, Safety & Wellbeing
- 07 Competency & Knowledge Building
- 08 Contribution to Local Economy
- 09 Affordable & Accessible Housing
- 10 Community Welfare & Development



Adapting to a Low-Carbon Economy

We adopt the latest technology and innovation to maintain uninterrupted and efficient operations, while taking steps to decarbonise its value chain

- 11 Property Innovation
- 12 Operational Efficiency
- 13 Sustainable Supply Chain



Preserving Our Natural Ecosystem

We acknowledge our role to identify and mitigate any adverse impact to the natural environment with aspirations to achieve the Net-Zero 2050 target

- 14 Energy & Climate Resilience
- 15 Forest & Biodiversity Conservation
- 16 Resource Management
- 17 Waste, Effluent & Emissions



7 UN SDGs SUPPORTED



Engaging and Captivating Our Community

A highlight of our social initiatives at B5, Tampoi and Bandar Dato' Onn

B5, TAMPOI



B5 Johor Street Market
Established February 2020



Blood Donation Campaign
March, April & May 2023



ZUMBAROBIK
March, April & May 2023



ZAPIN YOK! @B5
26 August 2023

BANDAR DATO' ONN

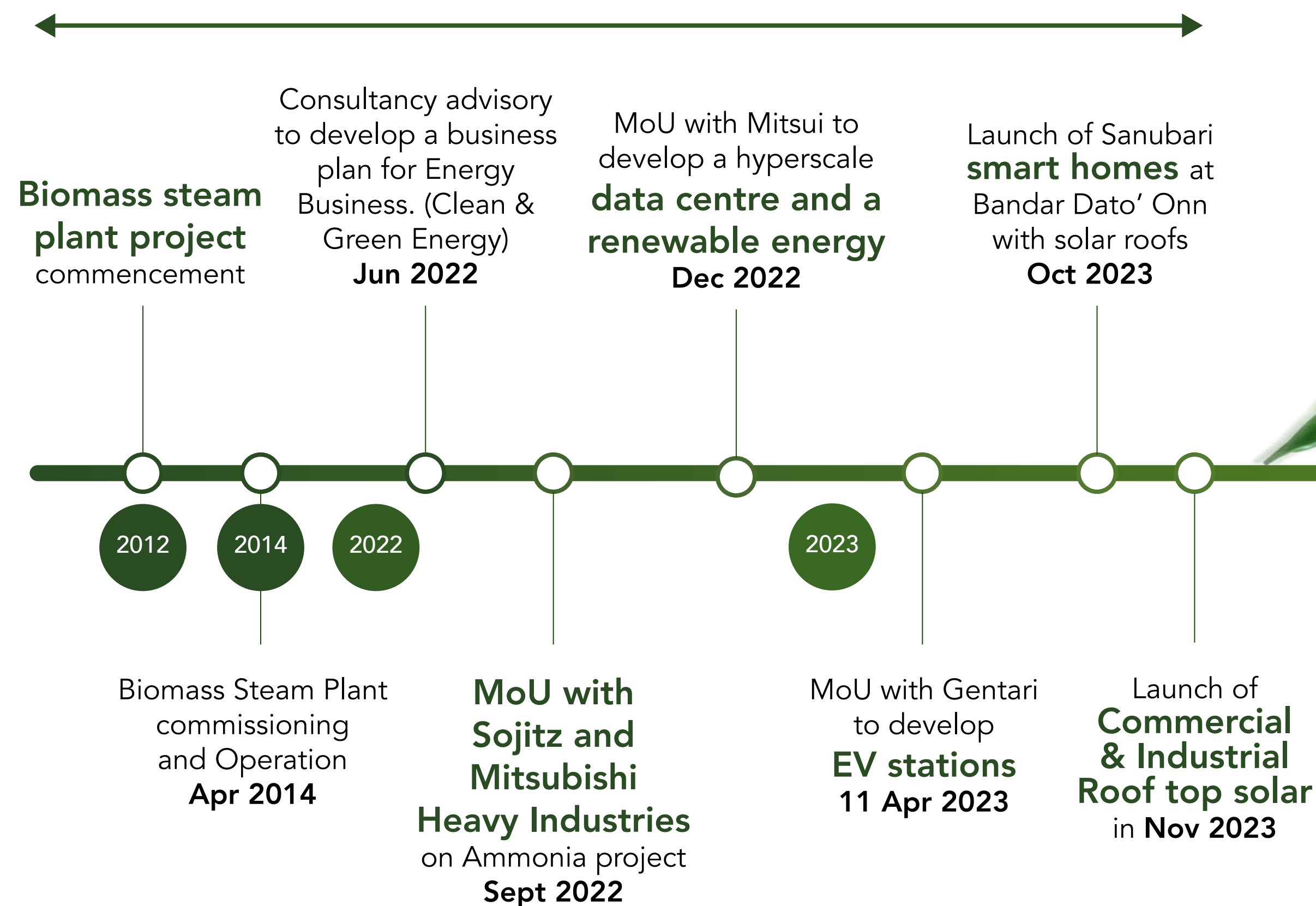


Community Urban Farming at Bandar Dato' Onn
Established since Q1 2022

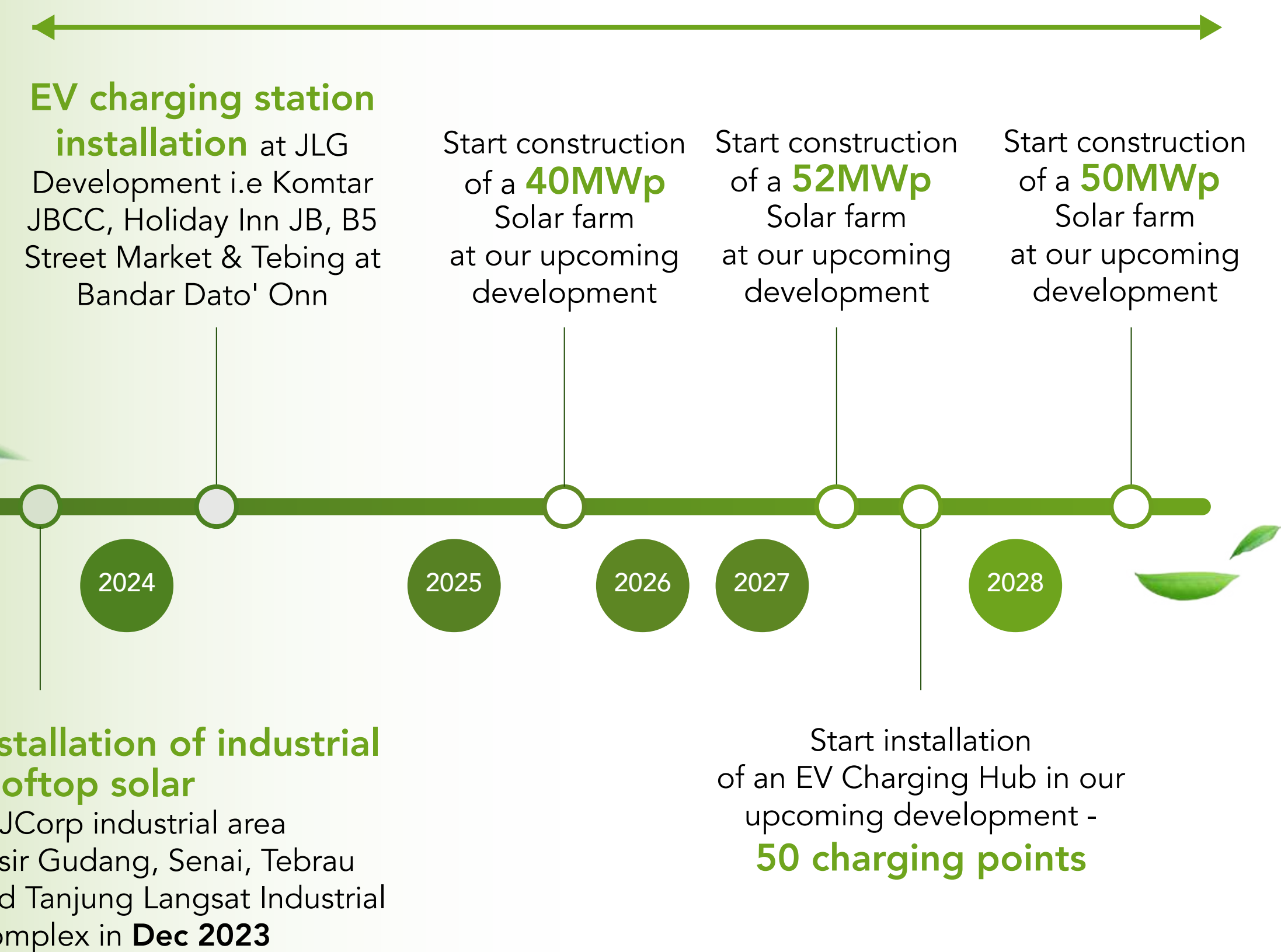


Powering Tomorrow with Green Energy Solutions

CURRENT SUSTAINABILITY EFFORT & ACHIEVEMENTS



SUSTAINABILITY TARGET & PLANNING





EV CHARGING STATION



INDUSTRIAL ROOFTOP SOLAR

- ① **HOLIDAY INN JBCC**
120kw dc
22kw ac

KOMTAR JBCC
30kw dc

- ② **B5 JOHOR STREET MARKET**
30kw dc

- ③ **TEBING BANDAR DATO ONN**
30kw dc

- ④ **SENAI INDUSTRIAL PARK**
37.55 acres
14 companies

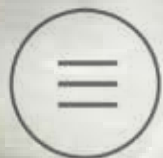
- ⑤ **TEBRAU INDUSTRIAL PARK**
13.83 acres
4 companies

- ⑥ **P. GUDANG INDUSTRIAL PARK**
137.50 acres
22 companies



BIOMASS STEAM PLANT

- ⑦ **TANJUNG LANGSAT**
40mt/hr
100% take up rate




114 acres

300 acres

150 acres

SOLAR FARM

 94 MWP

 22,802 tonnes
CO₂ AVOIDANCE ANNUALLY

For target until 2028

iBTec

A development in Sedenak, Johor



Rejuvenating Larkin into The Next-Gen Urban Centre:

A new benchmark for smart city development

15 Sustainable & Innovative USPs

- NEW URBAN LANDSCAPE
- SPECIAL ZONE
- SMART CITY MANAGEMENT
- SAFE & SECURE
- CLEAN & BEAUTIFUL
- ACTIVE & VIBRANT
- WALKABLE & BIKEABLE
- TRANSIT ORIENTED
- 5G CONNECTIVITY
- OWNERSHIP FLEXIBILITY
- SMART HOME
- LEARNING INSTITUTION
- WELLNESS LIVING
- COMMUNITY APPLICATION
- LOW CARBON

180 acres

Smart Sustainable City & Transit Oriented Development

Smart Solutions

To address Customer Needs and enhance Customer Experience





Integrated district approach

Building the new Malaysian standard for
Smart Sustainable City Benchmarking

Principle of 15-minute city

Live, Work, Play, Learn, and Shop –
All within easy reach, no car required

Why Arena Larkin?



Walkable, bikeable and transit connected

Walkable Pedestrian Parks, continuous
Arcades and linked Bike Paths

Accessible to nature

Integrated health & wellness and the
natural environment into the urban fabric

Designed for the new economy & economic growth

A catalyst for the expanded development
for surrounding underdeveloped sites



Our Plan for Enhanced Social Integration

Creating a Walkable and Activated Park for the Region

CENTRAL PARCEL ON WEEKDAYS



The Central Park is designed to allow through traffic during week days

- ✓ This allows the park to be activated by cars and for service during the week

CENTRAL PARCEL ON WEEKENDS AND EVENT DAYS



On Weekends and Event Days vehicular traffic is restricted

- ✓ This allows the park to be transformed into a fully pedestrianised public space
- ✓ Allowing the park to accommodate concerts, outdoor markets, festivals and other important public events





Designing A Low-Carbon Urban Development

With Shared Eco-friendly Infrastructures



≤50%
REDUCTION IN
ENERGY CONSUMPTION

≤80%
POWERED BY
RENEWABLE ENERGY

≤40%
REDUCTION IN
POTABLE WATER USE

ENERGY MANAGEMENT & EFFICIENCY



Renewable energy (RE)
on-site & off-site RE
Power Agreements



Green site design



Implement AI for a
Smart User-Oriented
Energy Optimization



Innovative Building
Construction Materials
✓ Integrated Solar Shading
✓ Natural Ventilation
✓ Renewable & Low Carbon
Building Materials



Shared District Cooling

RESOURCE OPTIMISATION SOLUTIONS



Smart Waste Management



Optimised On-site
Water Recycling



Designing A Low-Carbon Urban Development

With Shared Eco-friendly Infrastructures

SMART TOWNSHIP



Maximised Walkability & Complete Community Design



Safety & Security



A Central Park that maximizes green space

- ✓ Natural shade
- ✓ Space for community events
- ✓ Promote local art & culture



Urban Farming

- ✓ Boosts local produce & green spaces
- ✓ Curbing heat islands
- ✓ Enhancing biodiversity



Mobility & Connectivity

- ✓ >50% reduction of private auto use
- ✓ Accessible transit
- ✓ On-demand EV fleet access
- ✓ 5G connectivity





iBTEC

Building A Technopolis of Circularity

Our Sustainability Pillars & Sustainable Development Goals

COMPETITIVE ECONOMY



HIGH QUALITY OF LIFE



ENVIRONMENTAL SUSTAINABILITY



Job Creation
of up to
233,000
Jobs

Gross Development
Value of
RM27bil

Total Acreage
7,290
acres
(2,950 hectares)

Development
Period
25
Years



Location & Connectivity

EXCELLENT GLOBAL TRADE & TRAVEL WITHIN HOURS

Jakarta, Indonesia	1h 45m
Ho Chi Minh, Vietnam	2h
Bangkok, Thailand	2h 15m
Guangzhou, China	4h 05m
Hong Kong, China	4h 05m*
Tokyo, Japan	7h 10m*
Dubai, United Arab Emirates	7h 20m*
Melbourne, Australia	7h 45m*
London, United Kingdom	14h*
New York, United States	22h*#

**Flights are calculated from Kuala Lumpur International Airport*
#Fastest flight time including layover



	CITY CENTRES	
	Kuala Lumpur	288 km
	Singapore	70 km
	Johor Bahru	50 km
	RAILWAY	
	Kulai Train Station	29 km

	HIGHWAY	
	PLUS North-South Expressway	
	AIRPORT	
	Kuala Lumpur International Airport	279 km
	Senai International Airport	35 km
	Singapore Changi Airport	80 km
	Singapore Seletar Airport	74 km

	SEA PORTS	
	Tanjung Pelepas Port	50 km
	Pasir Gudang Port	65 km
	Pasir Panjang	81 km
	Tanjong Pagar Port	88 km
	Tanjung Langsat Port	85 km
	Jurong Port	73 km

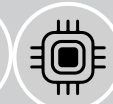


Transitioning into Net Zero with Our Circular Ecosystem

1. CIRCULAR INDUSTRIES

Our industrial symbiotic network is set up to transform linear value chains into a closed-looped, circular ecosystem that is sustainable, where one industry's output becomes another industry's input.

High Tech Infrastructure & Utilities



Highspeed Broadband & 5G Connectivity



Smart Security



2. CIRCULAR WORK-LIFE

Through lifelong learning programs, partnerships, and a focus on a vibrant lifestyle, our workforce is kept resilient. We're building a community that is engaged and digitally empowered for the future.



Lifelong Learning



Township/Park Management System



Electric Vehicles



Vibrant Community



15-Minute Walkable City

3. CIRCULAR RESOURCES

We have an unwavering commitment to the harmony between nature's providence and cutting-edge innovation. This is made real through our renewable energy sources and smart water management that keeps excess waste to a minimum.



Renewable Energy



Green Infrastructure



Smart Farming Hub



Carbon Sequestration



YAYASAN JCORP

REAL ESTATE & INFRASTRUCTURE

AGRIBUSINESS

WELLNESS & HEALTHCARE

FOOD & RESTAURANT



AGRIBUSINESS

Sustainable Agriculture by Design



Johor Plantations Berhad, formerly known as Mahamurni Plantations Sdn Bhd, aspires to lead the charge in RSPO-certified sustainable palm oil production and regenerative agriculture. We are dedicated to creating lasting value for our investors, community and planet by driving responsible growth and impact.

Landbank
60,339ha



Planted area
51,598ha
Mature
4,598ha
Immature

1 PFOE **1** Biomethane
2 BioCNG
(Upcoming in 2024)

* As of December 2022

23 Estates **5** Biogas Plants **1** Agritech Lab
5 Mills **1** Biomethane Plant **1** Palm Fibre Oil Extraction (PFOE) Plant



Oil Extraction Rate (OER)
20.27%

Kernel Extraction Rate (KER)
5.35%

Yield per Hectare
22.06MT/ha

FFB Production
1,111,496MT



OUR SUSTAINABILITY FRAMEWORK



Delivering Positive Environmental Impacts



Contributing to the Community

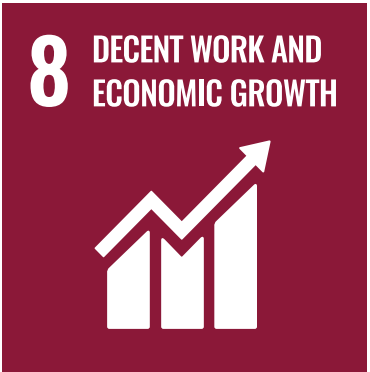


Promoting Transparency & Accountability



Safeguarding Human Rights

Our Commitment to the UN SDGs





Our Commitment to Sustainability

CERTIFICATION AND CONSERVATION



100%

of own plantations area
is RSPO-certified



75.22%

CSPO sold as RSPO
certified (CSPO)

61.23%

CSPK sold as RSPO
certified (CSPK)

1,311.10ha

High Conservation Value
(HCV) area

276.25ha

Conservation areas

SUPPLY CHAIN MONITORING AND COMPLIANCE TO JOHOR PLANTATIONS' NDPE POLICY

60,339ha

Own Groups Supplier

10,715.38ha

External Supplier



ZERO

Deforestation cases in our
own and supplier's
operation since 2018

100%

Compliance by suppliers
to Johor Plantations'
ESG commitments
through ESG Pledge

GRIEVANCE

100%

Grievance cases closed



100%

Grievance mechanism
socialisation has been
completed for workers
at all levels



Actively promoting the
grievance mechanism
channel focus on women
through the Women
OnWards (WOW) channel

TRACEABILITY



87.52%

Total traceability
to plantation

39.43%

of total traceability
to external suppliers'
plantation

↑ 9.63%

Increase in external
FFB RSPO-certified

PROTECTING HUMAN RIGHTS

Maintained LTAR
below 10 (per 200,000
working hours)
Currently at **1.44**



Maintained severity rate
below 3.5 year-on-year;
Currently at **2.43**



Maintained
0
Fatalities for two years
in a row (2021 & 2022)



Closing the Loop in Circularity

Environmental

Our commitment to delivering positive environmental impact



BY 2050

EN ROUTE TO NET ZERO

2012

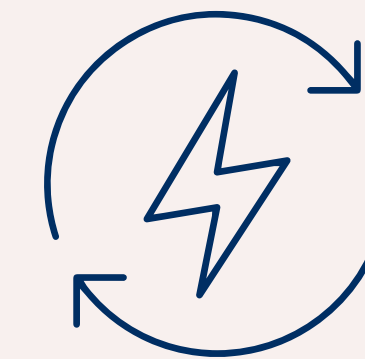
1.76 MT CO₂e per MT of CPO and PK



47% reduction
from baseline year 2012

2022

0.93 MT CO₂e per MT of CPO and PK



BOOSTING RENEWABLE ENERGY UTILISATION IN OPERATIONS

Since 2016, our biogas plant has been generating Renewable Energy (RE) from mill waste, substantially cutting our carbon footprint by reducing grid electricity usage and methane emissions from bio-waste.

Utilisation of RE
as of 2022:

67.21%





Environmental

Waste to Wealth

We're committed to closing the loop of our products, advancing fuel innovation, and creating value from palm oil by-products for a regenerative, circular economy.

RENEWABLE ENERGY: HOW DO WE DO IT?

BIOMETHANE & BIO-CNG

Our Subsidiary Companies



FRESH FRUIT BUNCHES (FFB)

PALM OIL MILL EFFLUENT (POME)

BIOMETHANE

Sold to Gas Malaysia's national grid

BIO-CNG

250k = **>381k**
MMBtu/year Household Gas Cylinders

350k = **>534k**
MMBtu/year LPG Gas Cylinders

Generating energy = Reducing
38.1GWh = **97.8k MT CO₂eq**
GHG Emissions

Generating energy = Reducing
51.6GWh = **119k MT CO₂eq**
GHG Emissions

*Based on Global Warming Potential (GWP) 25

BIOMASS

FRESH FRUIT BUNCHES (FFB)

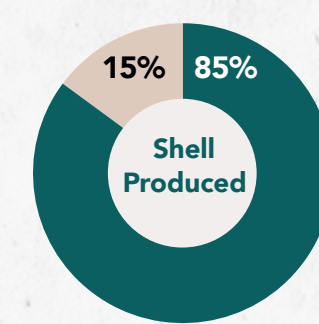
PALM KERNEL SHELL & MESOCARP FIBRE

BIOMASS RENEWABLE ENERGY POWER GENERATION

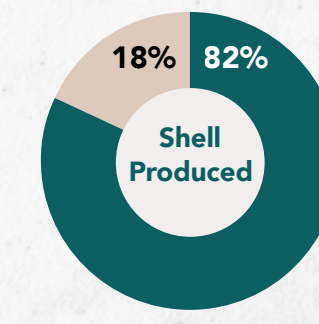
Fuel for the boiler

High pressure steam for use in steam turbine

Electricity generation for palm oil mill operations



2022



2021

Legend:
■ Sold
■ Owned Consumption

*Data from 2022, from all 5 of our mills

RED PALM OIL



FRESH FRUIT BUNCHES (FFB)

MESOCARP FIBRE

RED PALM OIL

SEDENAK PALM FIBRE OIL EXTRACTION PLANT (PFOE)

A development of a PFOE plant to harness waste oil as feedstock for plant operations

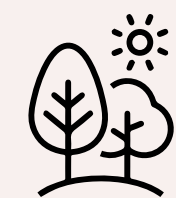
✓ **61.9k MT**
of mesocarp fibre will be able to be processed

✓ Extracting **2.5k MT of CPO**



Environmental

One Million Roots for the Future (1MRFF) Campaign



Protect, restore, and promote the **sustainable use of terrestrial ecosystems**, **manage forests sustainably**, combat desertification, halt and reverse land degradation, and halt biodiversity loss



Encourage **collaboration and opportunity** for the like-minded organisations to achieve the common goal



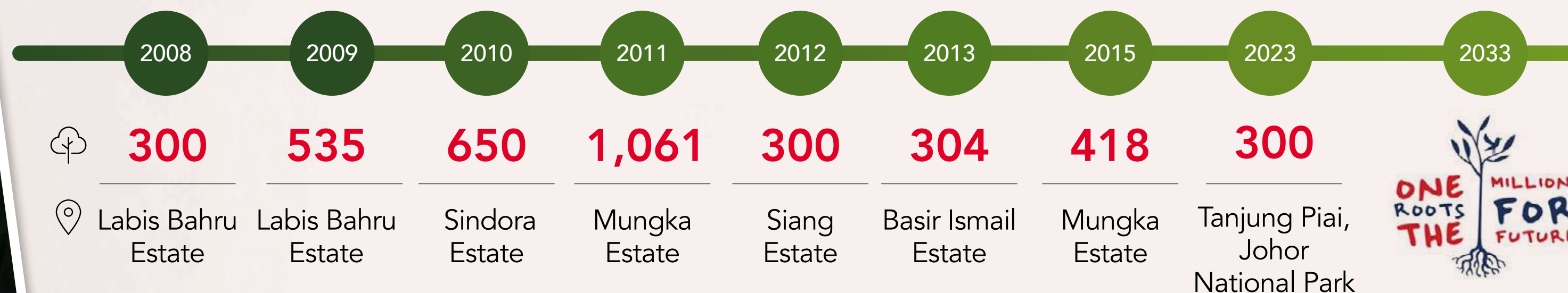
Showcase a serious commitment and dedication towards **SDG #15 – Life on Land**

COME ADOPT A TREE!

RM200 per tree adoption

- Planting of tree and preparation area
- Tree maintenance and care services for **every 2 years**
- Monitoring and tracking including reporting on the status of the planted trees **every 6 months**

SHOW YOUR SUPPORT





Closing the Loop in Circularity

COMMUNITY ENGAGEMENT

RM25.14mil

invested in 2022

100%

closed grievances as of 2022

SMALLHOLDER INCLUSION PROGRAMME



The premium incentives offered for certified FFB

- ✓ Recognise smallholders' dedication
- ✓ Encourage others to become certified

22%

FFB supply from smallholder

WOMEN ONWARDS



As of 2022, increase income uplift of

63%

for women entrepreneurs under **WOW** compared to 2021

Social

Community engagement
& investment

Human Rights & Fair Labour Practices

We believe in treating all of our employees fairly and humanely, and we subscribe to Malaysia's labour laws as well as the International Labour Organisation (ILO)'s Declaration on Fundamental Principles and Rights at Work. We also adhere to the Code of Conduct for Industrial Harmony developed by the Ministry of Human Resources and the Malaysian Council of Employers' Organisations.

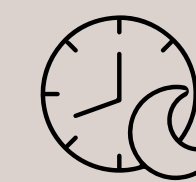


International
Labour
Organization



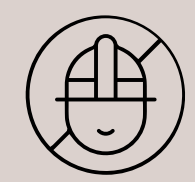
LIVING CONDITIONS

Our estate and mill workers are provided with free housing, which is typically TWO OR THREE-BEDROOM HOUSES that meet the Employees' Minimum Standards of Housing, Accommodations and Amenities Act 1990.



MANAGING OVERTIME

During peak harvest season, our mill workers tend to work longer hours to ensure FFB are processed before their quality deteriorates. However, we ensure that they DO NOT EXCEED THE OVERTIME LIMIT as set by the Department of Labour.



FORCED LABOUR

Adherence to Malaysia's labour laws and ILO's Declaration on Fundamental Principles and Rights at Work.



Closing the Loop in Circularity

Governance

Governance for good

COMPLIANCE

Compliance with the RSPO is voluntary; however, we have made the commitment to comply with the programme's seven Principles and Criteria (P&C) because we recognise their value in ensuring responsible and ethical operations.

We also adhere to the following laws:

- ✓ Employment Act 195
- ✓ Minimum Wages Order 2020
- ✓ Environmental Quality Act 1974
- ✓ Factories and Machinery Act 1967
- ✓ Occupational Safety and Health Act 1994
- ✓ Employees' Minimum Standards of Housing, Accommodations and Amenities Act 1990
- ✓ Children and Young Persons (Employment) Act 1966
- ✓ Industrial Relations Act 1967



PRODUCT QUALITY

We ensure the highest quality palm products to meet regulatory, stakeholder, and customer expectations, guided by our Quality Policy

STANDARD & CERTIFICATIONS



Highest quality & Halal certification on all our palm products

QUALITY ENVIRONMENT

Japanese
5S concept

Sort, Set in Order, Shine,
Standardise, Sustain

PRODUCT GRADING METHOD

FFB grading | FFB grading Optimise CPO processing
Grading criteria | Grading criteria MPOB manual

ANTI-CORRUPTION



Signed the **Malaysia Anti-Corruption Commission (MACC)** Declaration of Corruption-Free Pledge in 2023

ANTI-BRIBERY



Obtained the **Anti-Bribery Management System (ABMS)** Certification in 2021

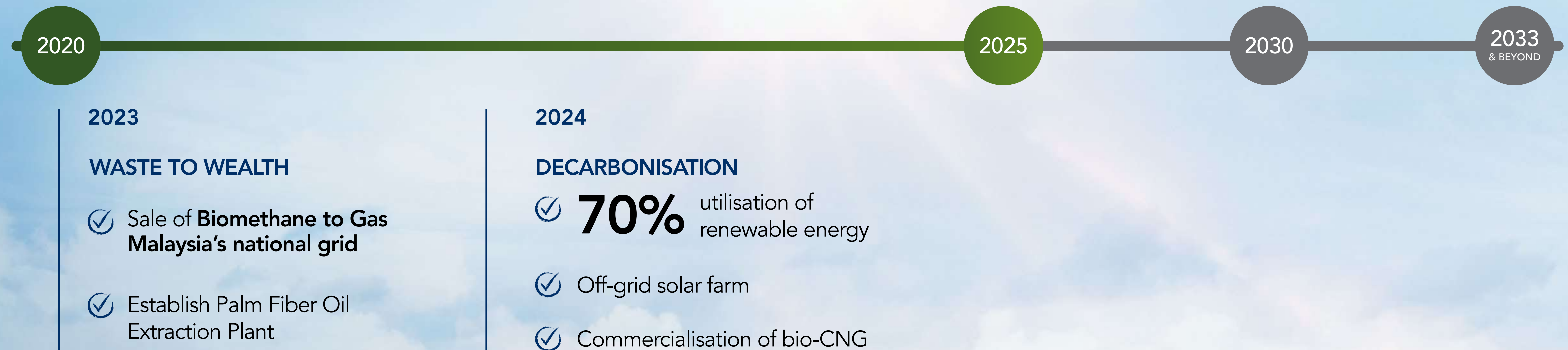
VENDOR ACCOUNTABILITY

Established the **Vendor Integrity Pledge** signed by 15 of our main vendors to **prevent bribery, collusion or other corrupt practices**, ensuring transparency and accountability in procurement processes



Our Sustainability Aspiration

We aim to enhance transparency on our sustainability approach and progress via our roadmap and key targets in order to be the most progressive, efficient, profitable and respectable agribusiness company in the region, adhering to our principles of People, Planet, Profit, Peace and Prosperity.





Our Sustainability Aspiration

We aim to enhance transparency on our sustainability approach and progress via our roadmap and key targets in order to be the most progressive, efficient, profitable and respectable agribusiness company in the region, adhering to our principles of People, Planet, Profit, Peace and Prosperity.





Our Sustainability Aspiration

We aim to enhance transparency on our sustainability approach and progress via our roadmap and key targets in order to be the most progressive, efficient, profitable and respectable agribusiness company in the region, adhering to our principles of People, Planet, Profit, Peace and Prosperity.





A JCORP Company

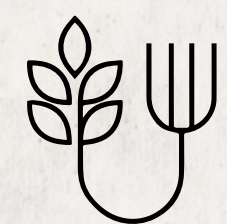
About Farmbyte Sdn Bhd (formerly known as Agro Edge Sdn Bhd)

FarmByte is pioneering a new innovative era in Malaysia's agrofood industry. Part of the Johor Corporation Group, FarmByte uses technology as an enabler to provide end-to-end solutions to players in its agrofood ecosystem – the FarmByte Food Hub – to enhance national food security, production efficiency and product quality.

Driven by a commitment to uplift the lives of farmers and to modernise the agrofood industry in Malaysia, the company works together with trusted partners throughout the value chain to create greater business and economic opportunities for the entire farm-to-fork ecosystem.



Click to view
our *Farmbyte*
journey



Farm-to-fork
ecosystem



Uplift the lives
of farmers



Modernise
agrofood industry



Innovation and Efficiency

Adopting cutting-edge practices for sustainability

National Advancement

Focusing on growth in the Malaysian agrofood sector

Sustainability and Resilience

Prioritising eco-friendly, long-lasting practices

Economic Impact

Creating jobs and contributing to Malaysia's economy

Redefining Malaysia's Agrofood Ecosystem



Nutrition and Well-being

Producing quality, nutritious food for public health

Global Leadership

Striving for international competitiveness

Stakeholder Collaboration

Engaging with key partners for positive change

Empowering Farmers

Supporting local farmers for community development



Our New Agrofood Way

Be Focused

Optimise existing business and partnership

1



2

Be Collaborative

Look for winning partnerships, acquisitions & alliances

4

Be Number 1

Develop our business into a winning position

3

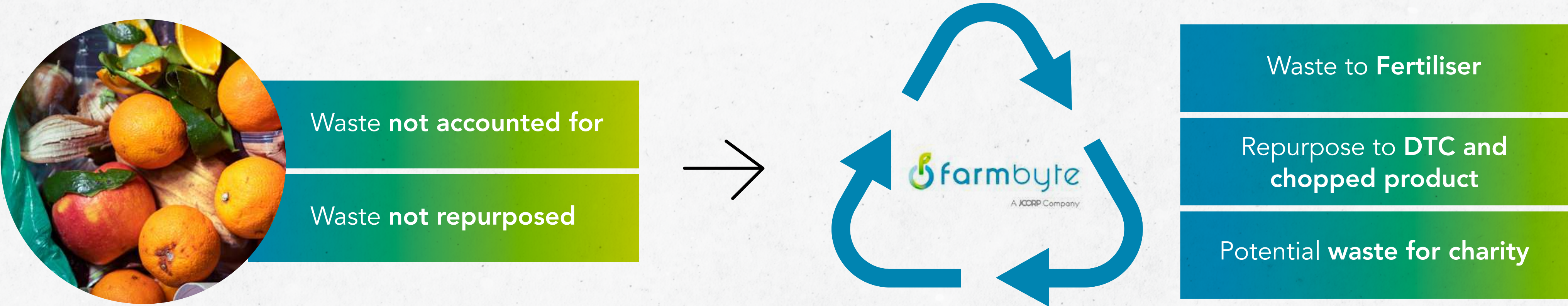
Be Bold

Making big bets in digital and technology



Elevating ESG:

Repurposing Farm Waste to Minimise The Ecosystem Waste



OKR	TARGET	BUSINESS IMPLICATIONS
To drive and ensure produce waste are kept at the minimum in FarmByte	 Reduce waste from agriculture crops that is brought into CPPC	Project 20% reduction in environmental impact of agricultural waste associated with FarmByte
	 Increase chopping vegetable services to reduce food wastage and drive additional income	Increase revenue attributed to waste management initiatives and repurposed sales

YAYASAN JCORP

REAL ESTATE & INFRASTRUCTURE

AGRIBUSINESS

WELLNESS & HEALTHCARE

FOOD & RESTAURANT



WELLNESS & HEALTHCARE

Lifelong Care, Lifelong Impact





A JCORP Company

As a homegrown, established healthcare provider with more than 40 years experience, we understand that our actions have a significant impact on the health and wellbeing of our community and the planet. We strive to reduce any risk of adverse impact through effective environmental and social practices.

We believe that by connecting with our patients and the environment, we can provide the best possible care not only for all our patients, but also towards the communities in which we operate.



Our Sustainability Journey Through the Years

1998



Supported the setting up of Klinik Waqaf An-Nur (KWAN) by JCorp to offer affordable healthcare services to the underprivileged and under-served communities (KPJ healthcare took over the management and operations of the KWAN network in 2011).

2010

1st

hospital-based baby hatch for survival & well-being of abandoned babies

2016

1st Sustainability Statement published in line with requirements from Bursa Malaysia.



FTSE4Good

In June, became a constituent of **Bursa Malaysia's FTSE4Good index.**

2023



Malaysia's First Sustainability Sukuk Wakalah Issuance in the Healthcare Sector rated Gold by MARC (Malaysian Rating Corporation)

2022

Inclusion of the Sustainability Oversight in the Board Committee, emphasising the Board's commitment and leadership in sustainability.

2021

Sustainability Working Committee was established to enhance and advance KPJ's sustainability agenda in Economic, Environmental, Social, and Governance (EESG) domains.

2018



Introduced the campaign against single use plastic within the KPJ Group

First full-fledged Sustainability Report published aligned with the UN SDGs and Agenda 2030.

2017

The first pilot project on **energy savings system.**



Our Sustainability Framework

SUSTAINABILITY VALUE



**Preventive
Healthcare**



**Universal Healthcare
Coverage**



**Resilient
Healthcare**



**Environmentally
Sustainable
Healthcare**

SUSTAINABILITY GOVERNANCE

3 KEY STRATEGIES TO ADOPT AND EMBED SUSTAINABILITY

Setting the Tone from the Top
to fully embrace and drive the sustainability
agenda in the organisation

**Adaptation of
Sustainability Best Practices**
while balancing between profitability
and community engagement

Strategic Change Management
to enhance understanding and
implementation of sustainability
across the organisation

EFFECTIVE ENGAGEMENT WITH KEY STAKEHOLDERS

OUR SUSTAINABILITY PILLARS

ECONOMIC

**ADAPTING TO
ECONOMIC SHIFT**

ENVIRONMENTAL

**PROTECTING
OUR ENVIRONMENT**

SOCIAL

**UPLIFTING OUR PATIENTS
AND COMMUNITIES**

FOSTERING OUR PEOPLE

GOVERNANCE

**UPHOLDING
GOOD GOVERNANCE**





Economic

Adapting To Economic Shift

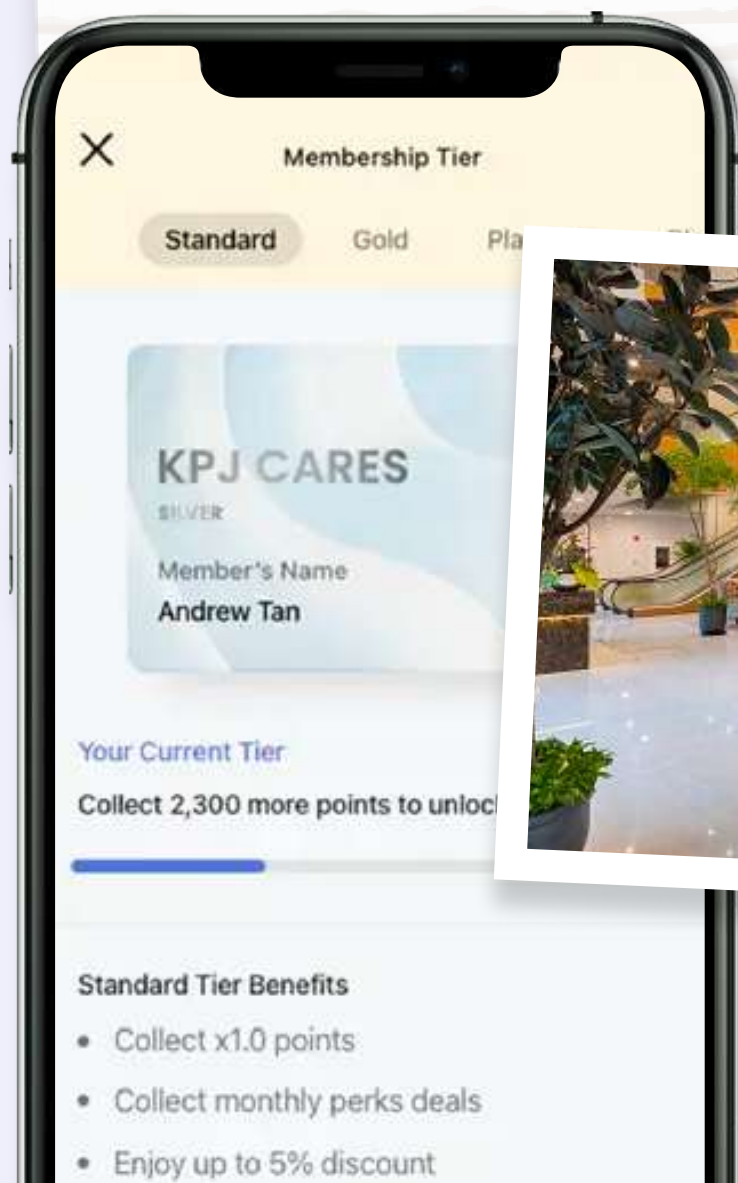
DIGITALISATION



Premium & smart hospital infrastructure with cutting-edge medical equipment

KPJ CARES app

that enable self-monitoring & tracking of health performance at our KWAN clinics



AMBULATORY CARE CENTRES (ACC)

- ✓ Provide wellness services & specialised care closer to home priced more affordably
- ✓ Reduce the burden of overcrowded patients at government hospitals.

HEALTH TOURISM

10

health tourism hospitals

137,426

international patients treated as of Dec 2022



10% South Korean



77% Expats in Malaysia

JOB CREATION



RM8,868.30

per student

2021: RM5,214.07 per student



1ST SUSTAINABILITY SUKUK

RM555mil

Sustainability Sukuk under RM3.0 billion Sukuk Wakalah Programme

RM7.20mil

Total investment for new students

99.63%

Students graduated on time

89.00%

Graduate employability



Environmental

Protect Our Environment

WASTE MANAGEMENT



Reduce waste generation by 2030

Prevention, Reduction, Reuse, Recycling

5%

Clinical waste reduction by 2023

from all KPJ Hospitals and Non-Hospitals

RESOURCE MANAGEMENT



Rainwater Harvesting System

at 4 selected hospitals, used for:

- Gardening/general use
- Work in progress
- Toilet facilities

20%

Reduced water usage

per patient by 2025



Participation in SEDA's Grant Programme

Top 3 energy-saving hospitals



KPJ Selangor



KPJ Klang



KPJ Seremban

REDUCING GHG EMISSIONS

Our targets by 2025:

10%

Energy from renewable sources

↓ 25%

of our GHG emissions per patient

CLIMATE CHANGE RESILIENCE



Investing in eligible green projects

like green buildings, energy efficient technology, sustainable water and wastewater management, pollution prevention and control, and adapting to climate change



Engage and select sustainable partners for energy efficient projects

For example, solar photovoltaic systems in Malaysia with natural sunlight

Social

Uplifting Our Patients and Communities

CUSTOMER WELFARE AND SATISFACTION



Awarded to
**KPJ Puteri
Specialist Hospital**

Findings of 2022's Customer Satisfaction Survey

Services & Facilities: **93%**

Doctor's Care: **94%**

Staff's Care: **93.2%**

Inpatient Care: **92.6%**

ACCESS AND AFFORDABILITY TO QUALITY HEALTHCARE



Curated wellness packages
at competitive prices for the
public on a quarterly basis



Introduced telemedicine
in March 2021

COMMUNITY OUTREACH

4 baby hatches

42 babies received
since the inception
of our Baby Hatch
Programme

1,931,932

patients treated at KWAN
since its establishment in 1998

- 11 static clinics
- 9 mobile clinics
- 9 dialysis centres

INVESTED
RM9.8MIL
ENHANCING QUALITY
OF HEALTH FOR THE
UNDERPRIVILEGED



PREVENTIVE HEALTHCARE SERVICES IN COMMUNITIES

- ✓ Expanding immunisation coverage
- ✓ Enhancing community health awareness and practices
- ✓ Promoting infection control and COVID-19 readiness
- ✓ Empowering patients with informed choices through technology
- ✓ Fostering infant and child nutrition through breastfeeding

SERVICE QUALITY AND SAFETY

- ✓ Quality patient-centric care that's **aligned with Malaysian Patient Safety Goals (MPSG)**
- ✓ Patient health outcomes – compliance with accreditation requirements of the Malaysian Society for Quality in Health (MSQH) & Joint Commission International (JCI)
- ✓ Patient pain management and medical safety management of controlled substances
- ✓ Research & Development at KPJ University



Social

Fostering Our People

EMPLOYEE ENGAGEMENT AND DEVELOPMENT



Recipient of the
**BEST EMPLOYER BRAND
GRADUATES' CHOICE AWARD
2022**



14,785
Total Employees



1,374
Medical Consultants



8,974
Nurses and Allied
Health Professionals



RM 6.4mil
Invested in training
and development

39.5 hours
Average training
per employee

CLINICAL AND QUALITY

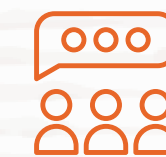
1 POLICIES & ACCREDITATION



Enforcement of
8 SOPs and 6 Policies



Environmental Safety and
Health (ESH) Governance



Incident reporting

2 EMPLOYEES AND MEDICAL CONSULTANTS' WELL-BEING

Initiatives to support employee's wellbeing & mental health:

#ItsOkNotToBeOkay

A campaign in collaboration with Neutrovis—
A green ribbon masks as a symbol of
"ending the stigma together"

3 DISASTER AND EMERGENCY MANAGEMENT PLAN (DEMP)

Guided by MSQH 6th edition

4 OCCUPATIONAL SAFETY & HEALTH (OSH) TRAINING

3,563 employees received
education & training in ESH

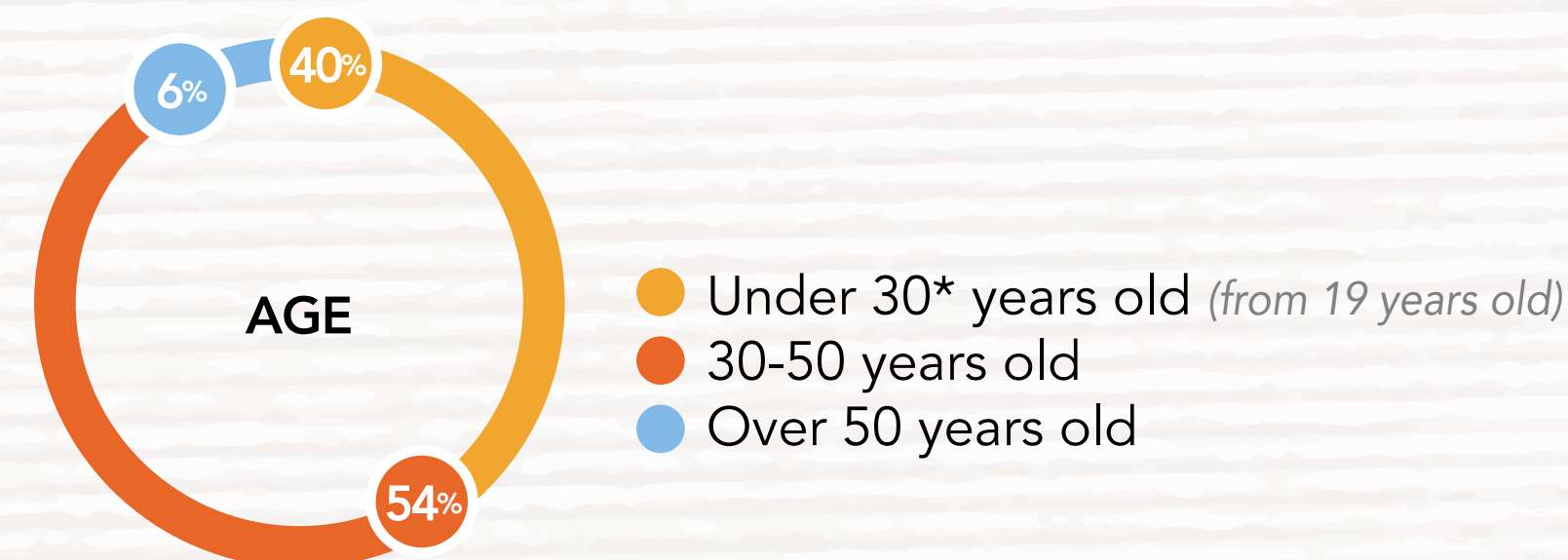
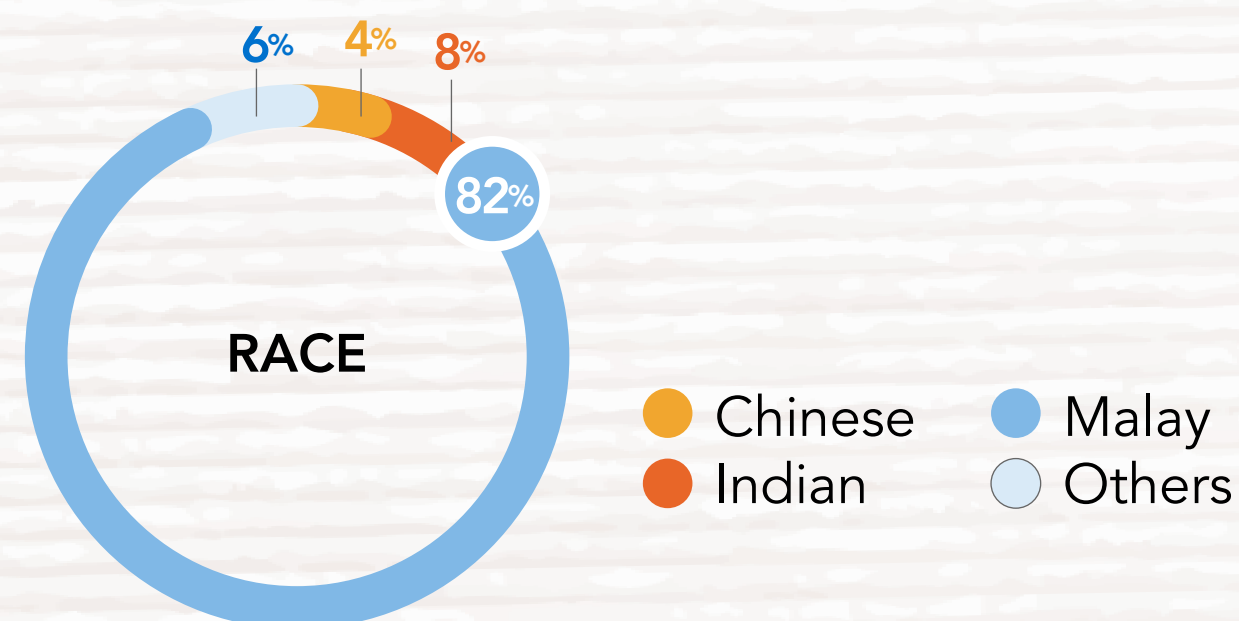
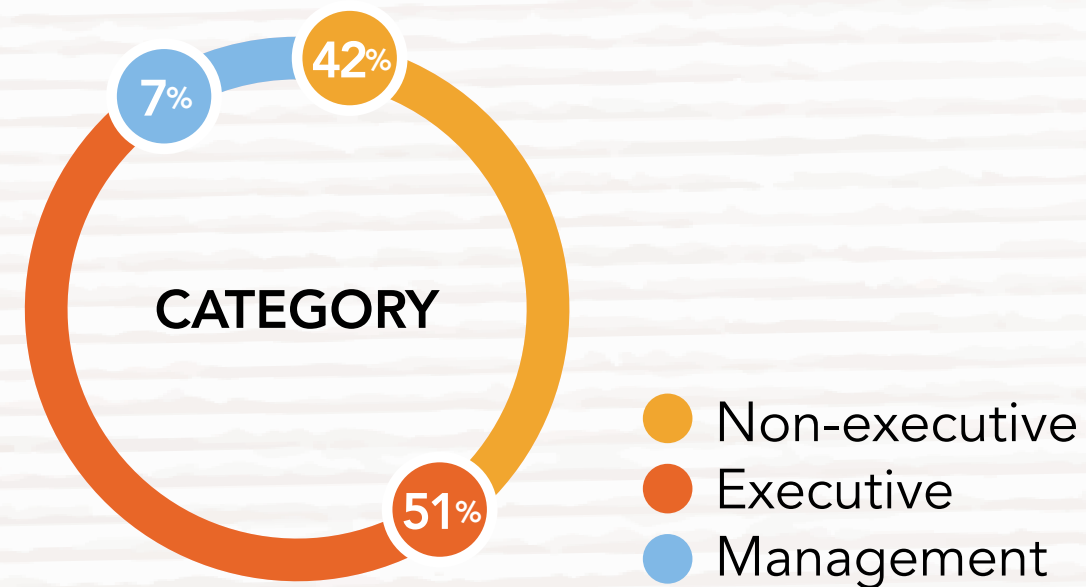




Social

Fostering Our People

DIVERSITY AND INCLUSION



LABOUR AND HUMAN RIGHTS



Maximum working hours per week

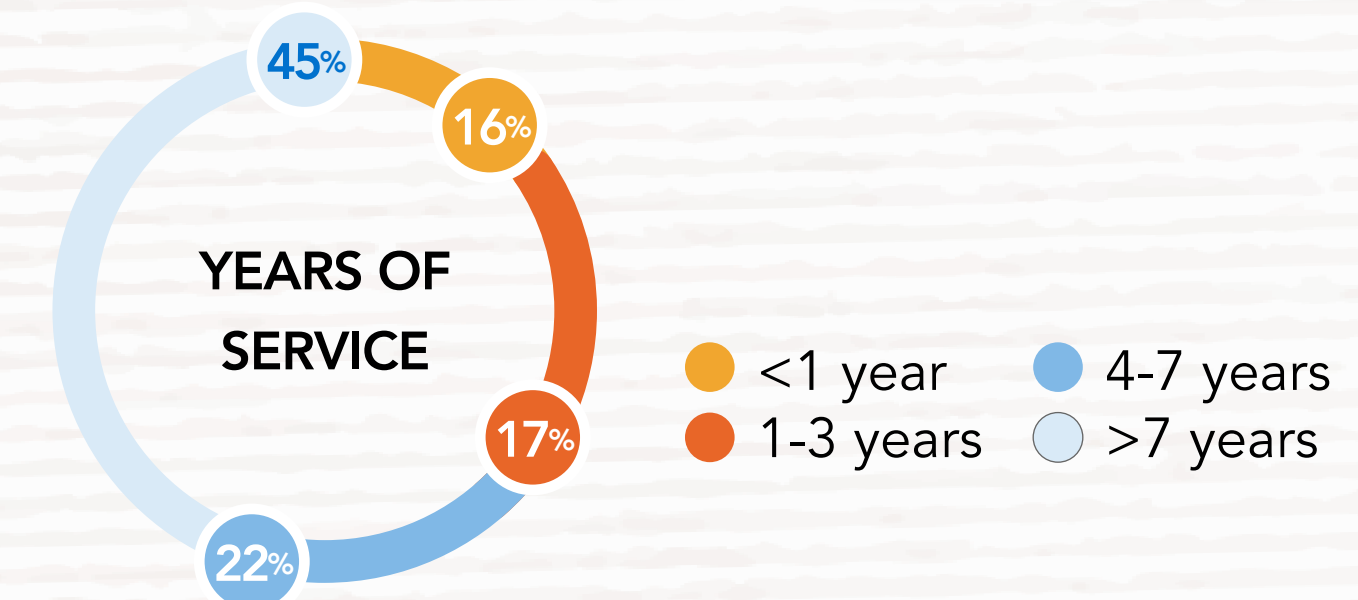


Maternity leave



Paternity leave

- ✓ Raising awareness on sexual harassment
- ✓ Separation of sick leave and hospitalisation leave entitlement





Governance

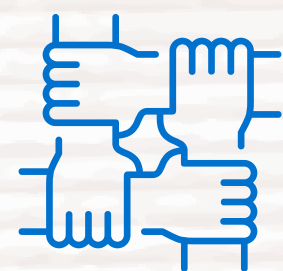
Upholding Good Governance

ETHICS AND INTEGRITY

100% new suppliers and vendors were notified of the implementation of the Anti-Bribery/Corruption Policy

DATA PRIVACY AND SECURITY

ZERO monetary losses as a result of legal proceedings associated with data security and privacy



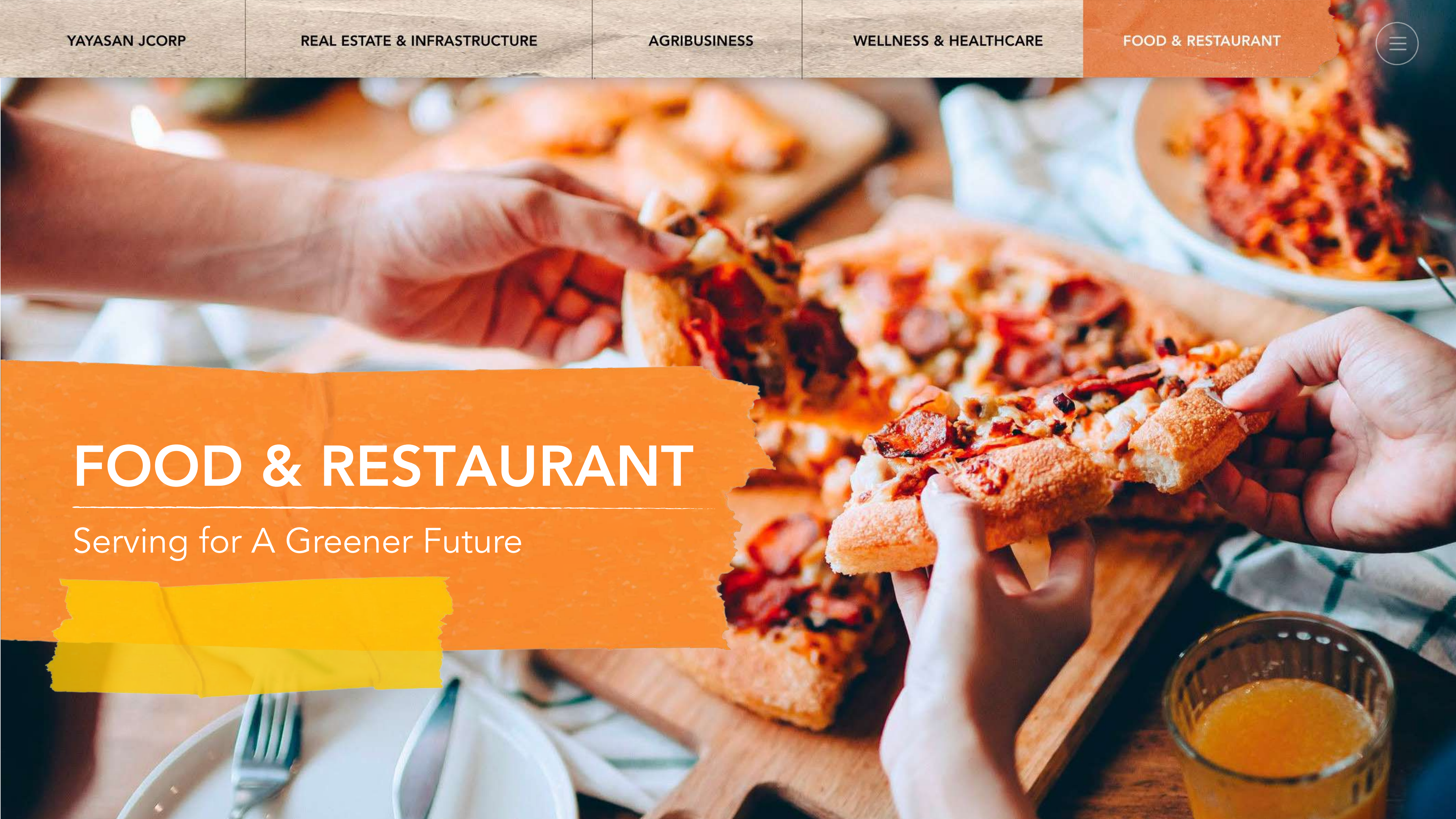
- Technology, Innovation and
- Collaboration Leadership and Governance
- Supply Chain Management



KPJ supports the National Anti-Corruption Plan (NACP)

FOOD & RESTAURANT

Serving for A Greener Future





A JCORP Company

QSR Brands (M) Holdings Bhd (QSR Brands) is Malaysia's only vertically integrated food operator, priding itself with farm to fork products and services. Since the opening of the first KFC's restaurant in Malaysia in 1973, QSR Brands is the only company granted the right by Yum! Brands to operate KFC and Pizza Hut restaurants in Malaysia, Singapore, Brunei and Cambodia.



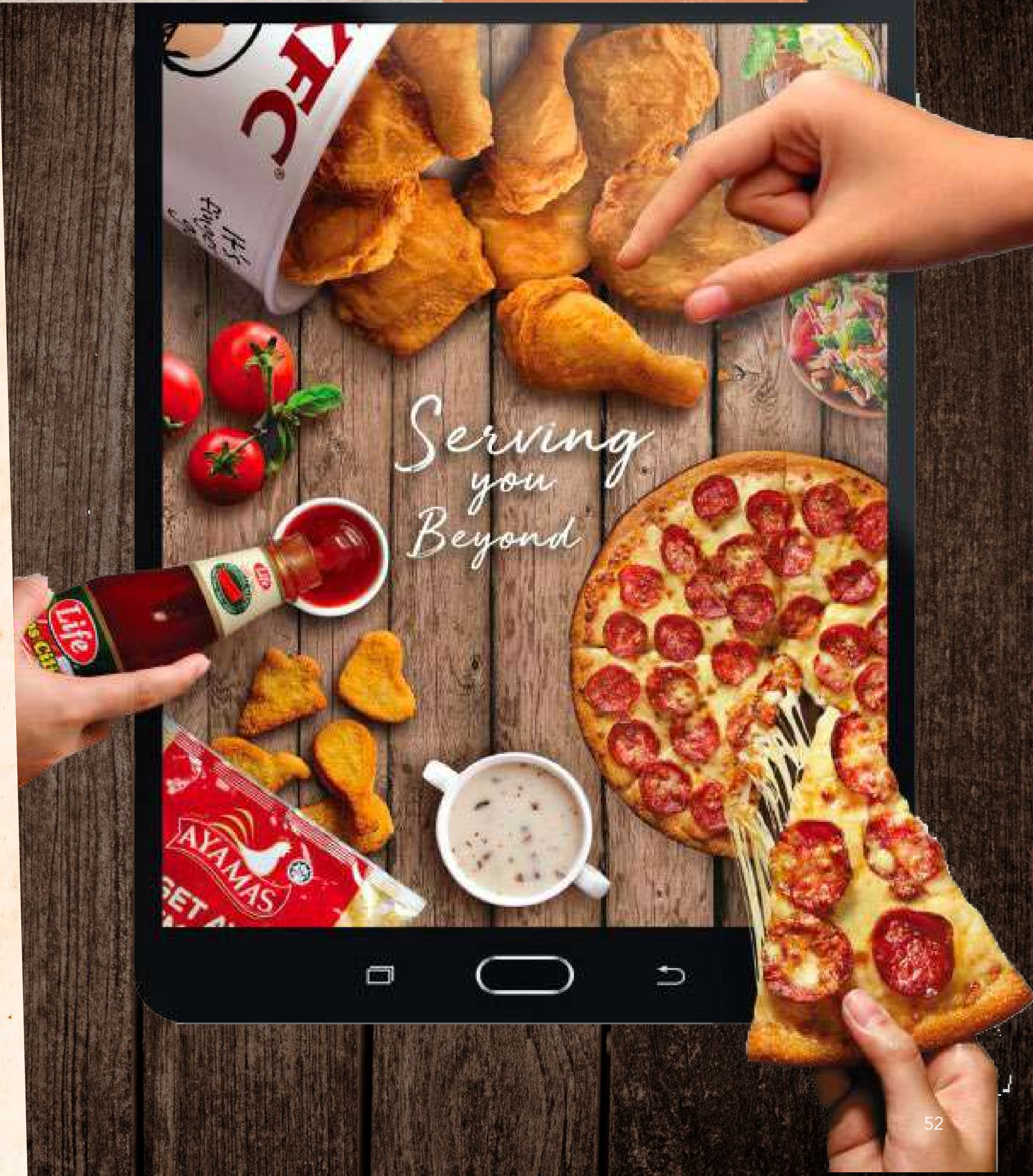
>850 outlets

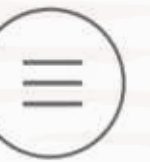
in Malaysia, Singapore,
Brunei and Cambodia



>500 outlets

in Malaysia and
Singapore





Serving for A Greener Future



KFC GREEN OUTLET

1st Certified Green Restaurant

KFC Nilai Square outlet

- **Gold** - Green Building Index Sdn Bhd (Malaysia),
- **Platinum** - BCA Green Mark (Singapore)
- **Gold** - LEED (USA)



ENERGY CONSERVATION INITIATIVE

- **Started in 2013** to reduce electricity consumption for KFC & Pizza Hut outlets across the country
- Upgraded **67 KFC & 33 Pizza Hut outlets**
- Achieved **energy saving of ≤32%**

WASTEWATER TREATMENT

AYAMAS BANDAR TENGGARA, JOHOR



1 day = 800m³ of wastewater treated via the Sequential Batch Reactor (SBR) process



Complies with the Malaysian Department of Environment (DOE) **Standard A for discharge**

QSR MANUFACTURING SDN BHD



Uses Biological Treatment System

- Up-Flow Anaerobic Sludge Bed (UASB)
- Alternative Intermittent Cyclic Reactor (AICAR).

REGION FOOD INDUSTRIES (RFI)



1 day = 180m³ of wastewater treated.

Utilising natural gas & local exhaust ventilation (LEV) reduce air pollution emissions



Serving for A Greener Future

HUMAN CAPITAL DEVELOPMENT

MICRO-CREDENTIALS PROGRAM



A collaboration offering its Bachelor of Management (Hons) in Strategy and Organisational Management with Minor in Food Technology program to its high-performing employees.

SISTEM LATIHAN DUAL NASIONAL (SLDN)



collaboration with the State Education Department, Yayasan JCorp and QSR Store — **Training 25 Secondary students from the B40 families** in 6 KFC stores in Johor.

KFC COMMUNITY CARE STORES

3 stores **operated by the hearing and speaking impaired** employees:

- KFC Sentul Raya, Kuala Lumpur
- KFC Matang, Sarawak
- KFC Tanjung Aru, Sabah



ZAKAT CONTRIBUTION



>RM13mil

Zakat contributions paid
Year 2019-2021



>RM2mil

of the QSR Wakalah
Fund utilised
As of August 2023



111,508
beneficiaries



HEADQUARTERS JOHOR CORPORATION

Level 13, Menara KOMTAR
Johor Bahru City Centre, 80000 Johor Bahru, Johor, Malaysia.
W www.jcorp.com.my T +607-219 2692 F +607-223 3175